



# U.S. Department of Homeland Security

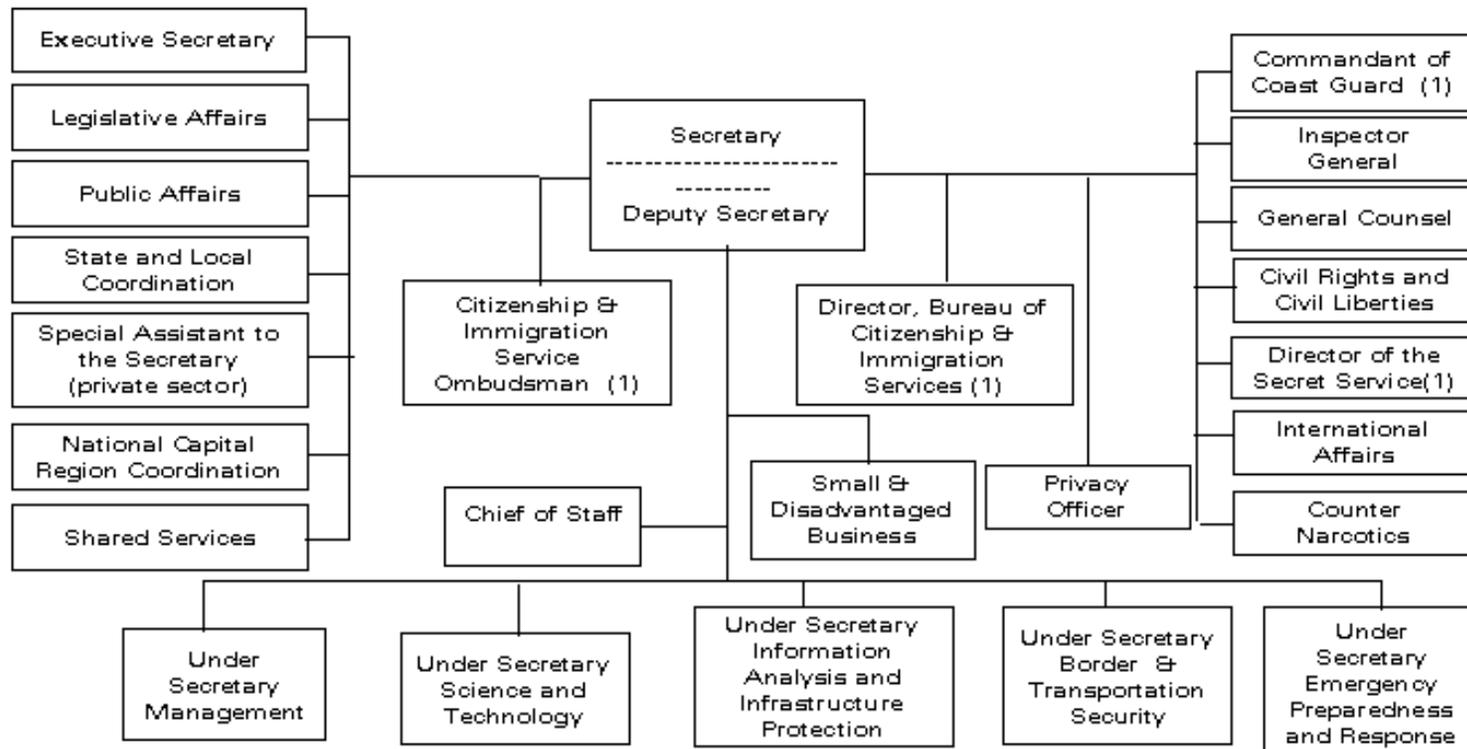


U.S. Immigration  
and Customs  
Enforcement





# Department of Homeland Security



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# Border & Transportation Security (BTS)

- Securing our borders: Air, Land, Sea & Rail
  - 5,525 miles of border with Canada
  - 1,989 miles with Mexico
  - Maritime border includes 95,000 miles of shoreline
  - 3.4 million sq. mile exclusive economic zone
- Each yr, 500 mil+ people cross the borders into the U.S., 330 million+ are non-citizens

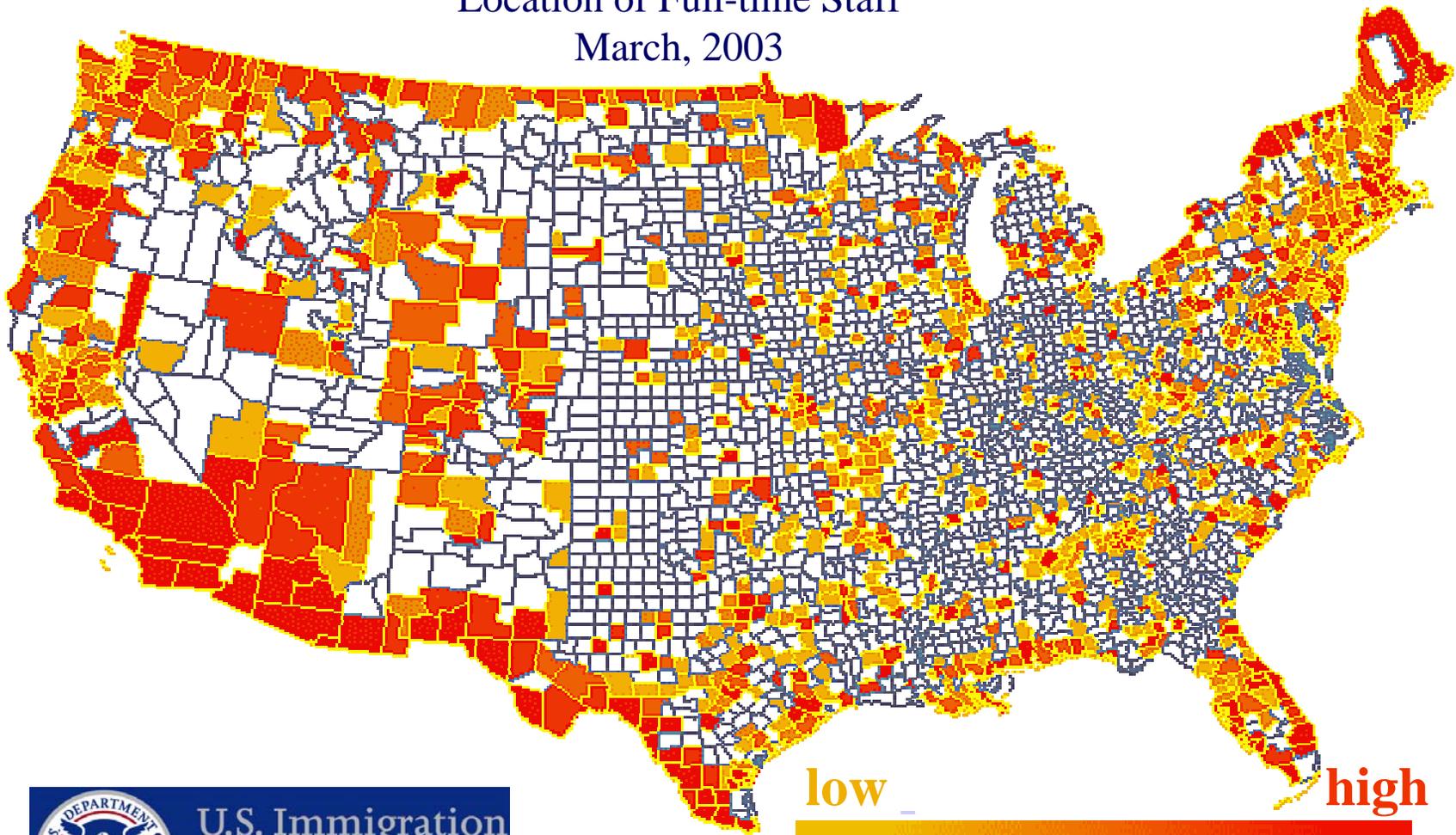


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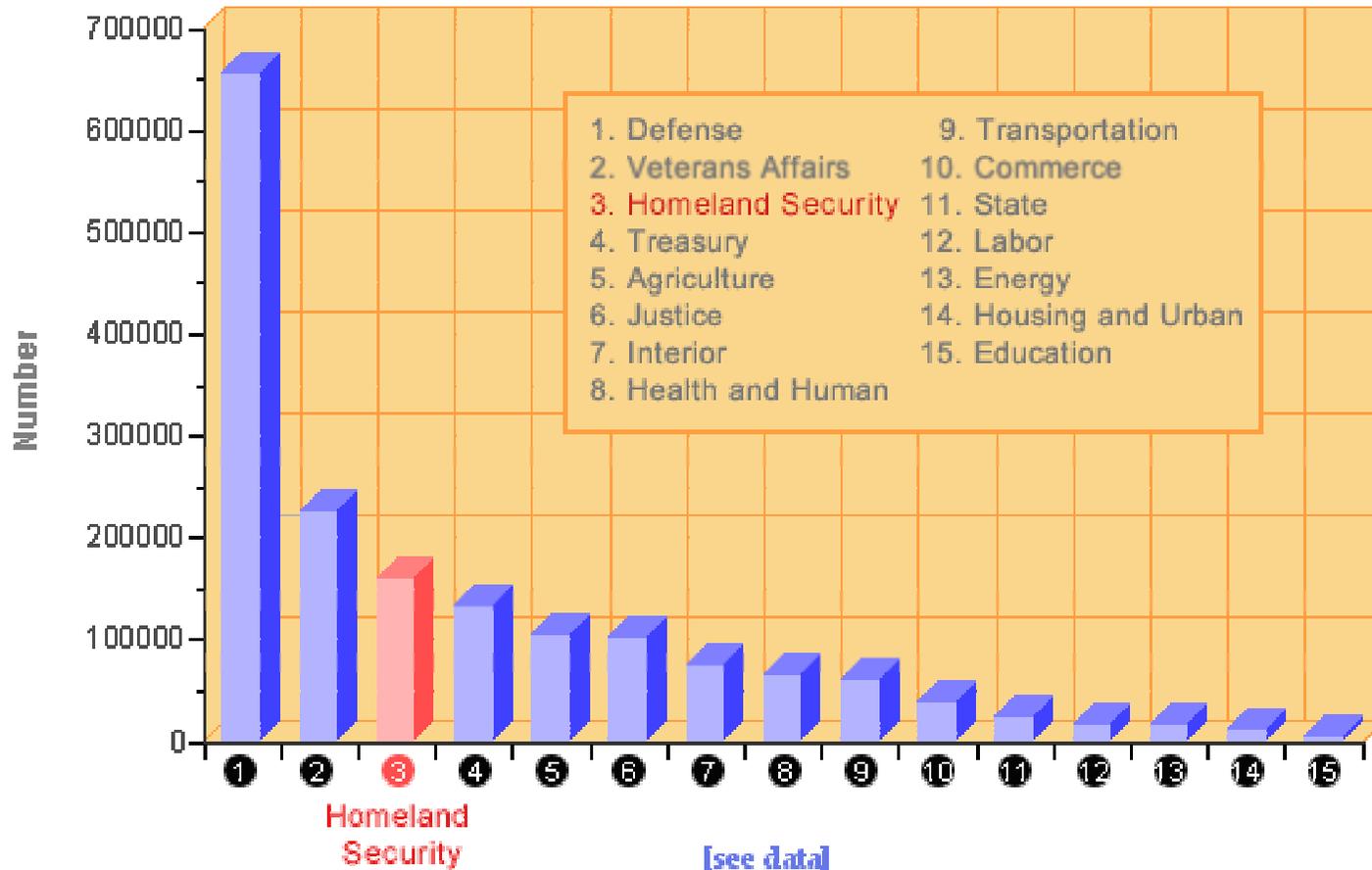
**Department of Homeland Security**  
**The First Months**

Department of Homeland Security  
Location of Full-time Staff  
March, 2003



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## Number of Federal Civilian Employees Cabinet Level Agencies Only March, 2003



2003

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# U.S. Immigration and Customs Enforcement (ICE)



## Federal Protective Service (FPS) Headquarters

### Law Enforcement & Security Division





**Director,  
Office of Federal Protective Service  
Wendell C. Shingler**



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# FPS Personnel



**FPS workforce consists of FPS Police Officers, Law Enforcement and Security Officers, Physical Security Specialists, Criminal Investigators and appropriate management and support personnel**



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# FPS Hq. - Law Enforcement (LE) & Security Division

We manage or support the following:

- FPS Policy Handbook
- Physical Security Academy (PSA) at FLETC, GA
- FISTS Program
- Federal Security Risk Manager (FSRM)
- Physical Security Design Criteria
- Occupant Emergency Plan (OEP)



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# FPS Hq. - Law Enforcement (LE) & Security Division

We support the policy and training of occupants who use the:

## Occupant Emergency Plan (OEP)

- **Code ADAM** Alert Program
- Shelter In Place (**SIP**) Program
- Chemical/Biological/Radiological (**CBR**) Plan
- Incident Command System (**ICS**)
- Continuity Of Operations Plan (**COOP**)



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# Law Enforcement (LE) & Security Division

We manage or support the following:

- FPS Policy Handbook
  - Physical Security
  - Physical Security Design Criteria
  - Procedurals
- Technical Application-Physical Security Devices
  - Product Evaluations using the TSSC
    - Technology Systems and Standards Committee (TSSC)
    - Member of many working groups on standards or equipment



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# Law Enforcement (LE) & Security Division

We manage or support the following:

- Physical Security Academy (PSA)
  - Rewrite of course material and modules
- Federal Security Risk Manager (FSRM)
  - Version 3 Requirements
    - Identified and being developed
    - Web based operability
    - Address all Government Spaces vs. just GSA
      - Ports of Entry (Air, Land, Sea, Train, Pre-Clearance)



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# Training Academy



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# Law Enforcement (LE) & Security Division

We manage or support the following:

- **FISTS - FPS Information Support Tracking System**
  - CS - Contract Suitability
    - IAFIS –Integrated Automated Fingerprint Identification System
      - Live Scan systems being fielded
  - STS - Security Tracking System
    - EIS Web based storage of various security information
  - CERTS - Contract Guard Employee Requirements Tracking System
  - **WATS - Weapons and Ammunition Tracking System**
  - **TRACS - Training Records and Certification Tracking System**



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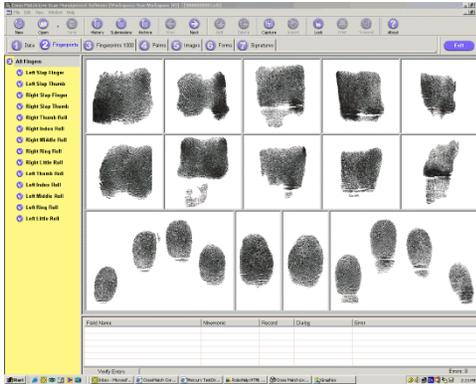
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# FPS Information Support Tracking System (FISTS)

## Contract Suitability (CS)

### Fingerprint Data Routing



FBI  
IAFIS  
Database

FPS HQ  
FISTS/CS  
Database

GSA & FPS  
11 Regions  
CS Offices  
AFIS Scanner/CPU

GSA & FPS  
11 Regions  
CS Offices  
Live Scan ID 1000

FPS  
District Offices  
CS Terminals  
ID 500

FPS  
District Offices  
CS Terminals  
ID 500

FPS  
District Offices  
CS Terminals  
ID 500

Proposed:

Live Scan Systems

- 11 Regions (Fixed units or scan cards)
- Mobile units Distributed throughout 11 Regions



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# Law Enforcement (LE) & Security Division

We manage or support the following:

- Physical Security Design Criteria.
  - Interagency Security Committee (ISC).
    - Chair: FPS Director (Executive Director: (Keith Hughes-FPS)).
  - Ports of Entry Physical Security Criteria.
    - Land - utilizing Legacy GSA/FPS requirements.
    - DHS occupied Air/Sea, (including foreign country pre-clearance facilities)
      - currently using Legacy Customs, Immigration and Agriculture standards.
    - Rail - Pending



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# Law Enforcement (LE) & Security Division (PSS)

We provide support for the following:

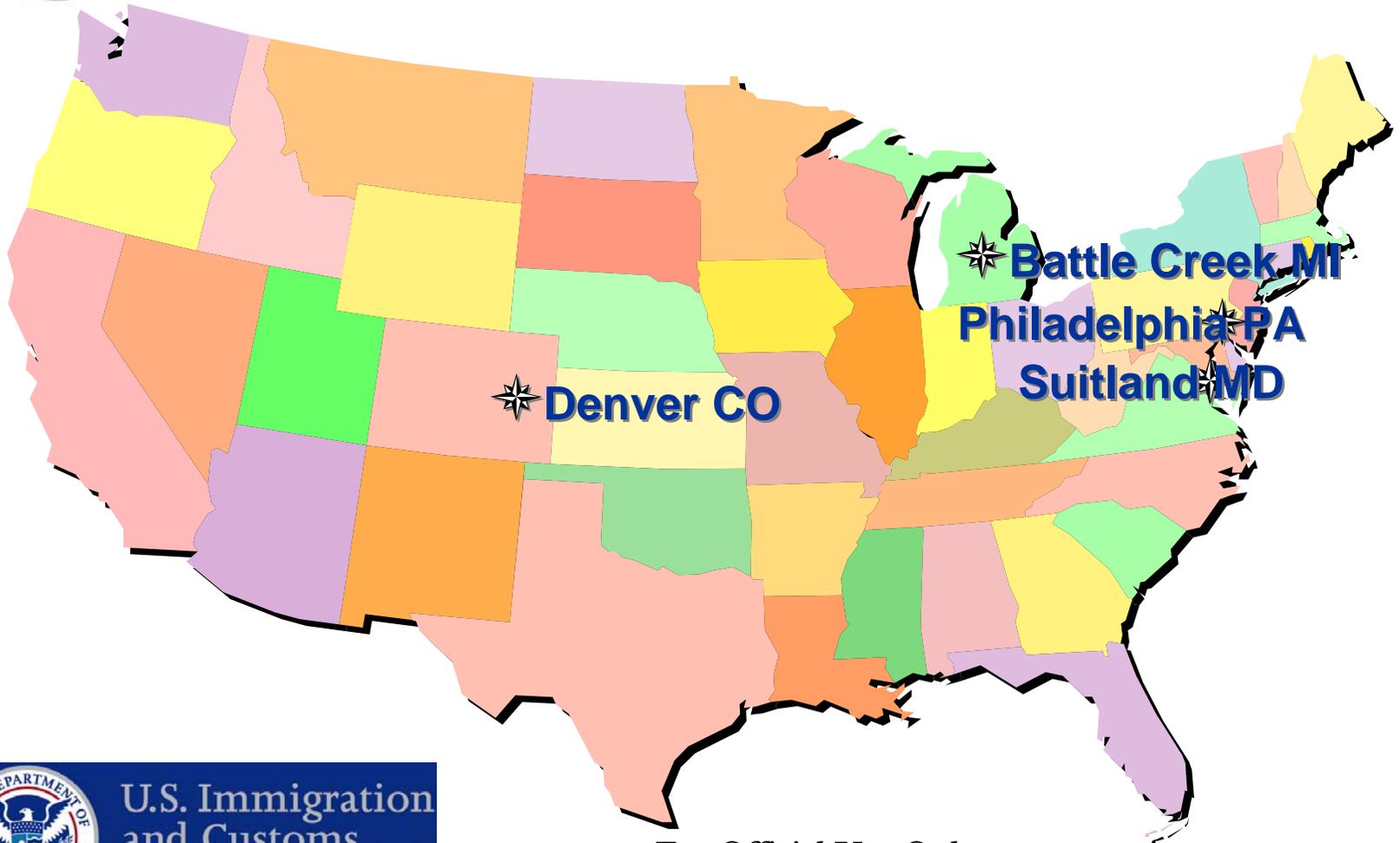
- Federal Police Officers (FPO's)
- Special Agents
  - Formally known as LE Security Officers (LESO)
- Physical Security Specialists (PSS)
  - PSS Electronic Technicians



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# FPS Mega Centers (4)





# MegaCenters: Alarm monitoring for the Federal Community



Typical Console/Dispatch



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# Mega Center operator asks LEOs for:

- 1. Incident (Activity) Code
- 2. Description **Auto Populates**
- 3. Case Control Number
- 4. Special Operations Response Team (yes or no)
- 5. Government or Personal property
- 6. Building # (7) Building Address - **AP**
- 8. Jurisdiction (Automatic depending on building code within WebRMS from GSA STAR dbase system.)  
Non- GSA info sent from Mega Center to WebRMS for buildings not in GSA inventory (I.e.: TSA).



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# Mega Center operator asks LEOs for:

- 9. Agency Code (Data Entry IT staff enters this from master list of all agencies in WebRMS).
- 10. Description of Agency Code- **AP**
- 11. Specific Location within facility
- 12. Location code
- 13. Date and time of incident
- 14. Day of Week- **AP**
- 15. Date & time reported





# Mega Centers access National databases: NCIC/III/C3/JUST/NLETS/INS



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# HAZMAT RESPONSE PROGRAM

- Respond to chem./bio, radiological, nuclear, high yield explosive, incendiary and toxic industrial compound/material threats/incidents
- Provide: Administration, information, plans, operations, training, logistical support, research and development and interagency cooperation
- Hundreds of responses to “Anthrax” calls
- GOAL: have all law enforcement personnel trained to the operational/ICS level





U.S. Department of Labor



There are three levels of training:  
Awareness, (Employees)  
Operational Response and (1<sup>st</sup> Responders)  
Technician Level Response. (HazMat Teams)

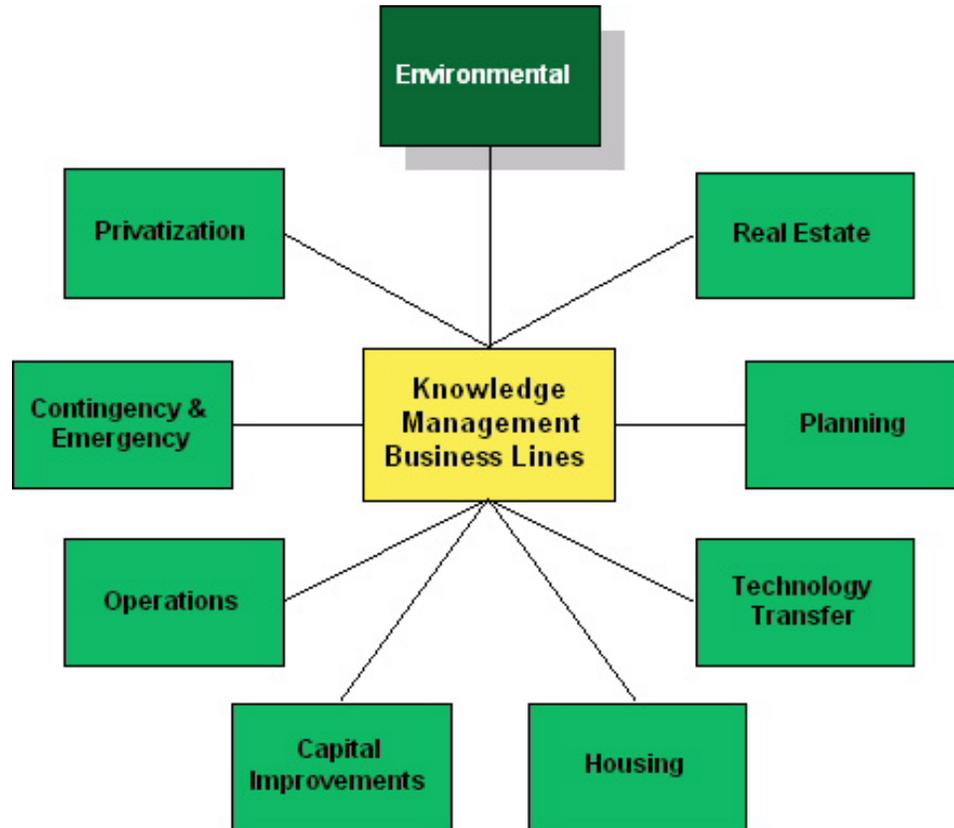


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# Real Property Management Knowledge Management Business Lines

These nine business lines organize the types of activities that Real Property Managers address in their day to day business efforts.





# GSA's Public Buildings Service (PBS)

- Largest public real estate organization
- Buildings-properties:
  - Owned: 1,600+ (180 million sq. ft.)
  - Leased: 7,100+ (159 million sq. ft.)
- PBS Inventory:
  - 8,700+ buildings-properties (339 million sq. ft.)
- House over 1.1 million in PBS space
- In over 500 cities and 2,000 American communities



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# GSA/PBS Buildings-properties

- Federal customers:
  - Courthouses,
  - Border stations,
  - Laboratories,
  - Presidential libraries,
  - Federal office buildings, (Federal Agencies)
  - Data processing centers and
  - Many leased locations, such as
  - Local Social Security centers.





# Basic Service Charges and Building Specific Service Charge

- BASIC SERVICE CHARGE:** Provides for the identification of the Threat, which is determined by:
- An annual systematic assessment of the threat and identification of the most vulnerable facilities.
  - Continuous criminal intelligence networking with Federal, State and local law enforcement agencies.
  - FBI Joint Terrorism Task Forces', Federal Protective Service investigators, focused primarily on federal workplaces.



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# Basic Service Charges

## Provides for reduction of the Threat.

- Federal police protection from disruptions by major demonstrations
  - (i.e. World Trade Organization, International Monetary Fund, political conventions, Free Trade Agreement of the Americas, terrorist trials).
- Monitoring and remote troubleshooting of perimeter building alarms 24/7 by state-of-the-art Mega Centers.
- Physical Vulnerability Assessments using a Facility Security Risk Management (FSRM) Survey software.
- Criminal investigations of crimes in facilities to prevent and reduce.
- Emergency law enforcement response where threat is the highest.
- Technical assistance in security designs for space modifications, new leases, renovations or construction of buildings.
- Daycare, security guard and building contractor background checks.



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# Basic Service Charge

Provides for Expert Assistance.

- Security Awareness, workplace violence and crime prevention presentations/training.
- Assistance with Occupant Emergency Plans, disaster Drills, COOP preparation efforts.
- Security planning and consulting with the tenants of federal properties.



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# Building Specific Service Charge

- Provides for Contract Security Guard Program.
- Contracted security services for specific buildings, such as controlling access to entrances and exits, interior patrols and visitor screening.
- Provides for Security Systems: Purchasing, installing and maintaining security devices, such as cameras, alarms and x-ray machines.
  - May include enhancements such as vehicle barriers and security landscaping where required.



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# FEDERAL PROTECTIVE SERVICE



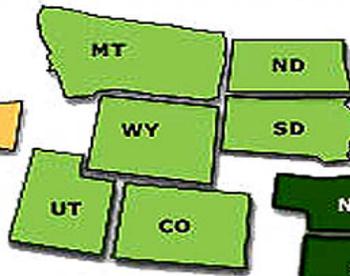
Department of Homeland Security-- Border and Transportation Security Directorate  
Bureau of Immigration and Customs Enforcement

## FPS REGIONAL MAP

### 10. NORTHWEST ARCTIC



### 8. ROCKY MOUNTAIN



### 5. GREAT LAKES



### 1. NEW ENGLAND



### 2. NORTHEAST & CARIBBEAN



### 3. MID-ATLANTIC

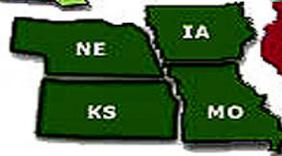


### 11. NATIONAL CAPITAL



### 9. PACIFIC RIM

### 6. HEARTLAND



### 7. GREATER SOUTHWEST



### 4. SOUTHEAST SUNBELT



# BUILDING SECURITY COMMITTEE (BSC)

## *DoJ Vulnerability Assessment of Federal Facilities*

- Principal recommendation of this report pertained to the “Establishment of Building Security Committees.”
- Assesses buildings to determine their minimum-security level and the
- appropriate security countermeasures.
- Identify and reduce the threat at each building
- FPS provides professional consultation to the BSC in the active threat reduction process



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# BSC Membership

From each agency housed within the building:

- At least one representative
- Director of the Child Care Center (If there is one)
- Chairperson should be the representative from the largest agency within the facility\*

Ideally, committee members should have an expertise in one of the following areas: Security, Facility management, Architecture, Engineering, Financial management



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# BSC Membership

## Director of the Child Care Center

While a BSC member should have an expertise in one of the following areas: Security, Facility Management, Architecture, Engineering, Financial Management, the duties of a Child Care Center Director encompass all of these areas as well as Psychology, Nutrition, etc.

Within the security area they are concerned with a multitude of Security Concerns that affect their child care operations and facility functions. For Example: Set back for vehicle drop-off, window treatment for blast abatement, Access Control and authorized custody/child drop off/pick up procedures, as well as emergency procedures, SIP, Fire Drills, COOP, etc.



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## GSA to roll out smart cards in 2004

GSA hired BearingPoint Inc. of McLean, Va., to provide 14,000 smart cards to agency employees by the beginning of next year.

GSA awarded the \$1.35 million contract through the Smart Access Common ID indefinite-delivery, indefinite-quantity contract.



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## A three (3) step enrollment (registration) process began in Central Office in Jan '04

1) Online Registration: Using a secure online database, you will be asked to verify or correct information about you already contained in the enrollment database (*e.g., name, address, telephone, etc.*).

You will also be able to add **optional** information, such as emergency contact information and medical history data that would be helpful in an emergency situation.

2) New Photograph: Once online enrollment is complete, dates will be established for having your new photograph taken.

3) ID Card Issued: New card issued shortly thereafter.

- Watch your e-mail to find out about online enrollment.
- Contact: Jack Finberg or Sonya Pee, (202) 501-1406.





AuthentX Credential System - Microsoft Internet Explorer

General Personal Contractor Medical Password ID Card Admin

User ID:

---

**GSA National ID Card Program** Kevin Kozlowski

User ID\*

Initial Password

Employee Type\*

Expiry Date (MM-DD-YYYY)\*  -  -

Home Page\*

Region\*

**Administrative privileges over the following regions:**

<input type="checkbox"/> region01	<input type="checkbox"/> region06
<input type="checkbox"/> region02	<input type="checkbox"/> region07
<input type="checkbox"/> region03	<input type="checkbox"/> region08
<input type="checkbox"/> region04	<input type="checkbox"/> region09
<input type="checkbox"/> region05	<input type="checkbox"/> region10
<input type="checkbox"/> co	<input type="checkbox"/> ncr

**Employee Roles**

<input type="checkbox"/> H/R Administrator	<input type="checkbox"/> Child Care Officer	<input type="checkbox"/> Security Officer
<input type="checkbox"/> Emergency Administrator	<input type="checkbox"/> Medical Officer	<input type="checkbox"/> Supervisor
<input type="checkbox"/> Law Enforcement Administrator	<input type="checkbox"/> GSA Administrator	<input type="checkbox"/> Associate
<input type="checkbox"/> Property Pass Administrator	<input type="checkbox"/> Regional Administrator	<input type="checkbox"/> Contractor
<input type="checkbox"/> Contracting Officer (COR)	<input type="checkbox"/> Credential Officer	<input type="checkbox"/> Tenant

start | Microsoft ... | GSA Central ... | kkozlowski@... | Internet ... | Microsoft Po... | 10:06 AM



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## Transportation Security Administration

- TSA awarded 20 airports \$17 M in grants to evaluate new technology to improve security that and can be applied at other airports
- An additional \$15 M in FY 04 R&D
  - A new pilot program, these airports will test technology ranging from advanced surveillance systems to secure communications systems and physical barriers
  - While TSA has focused on improving passenger and baggage screening at airports, this pilot program is intended to find technology that can improve security at airport terminals & perimeters



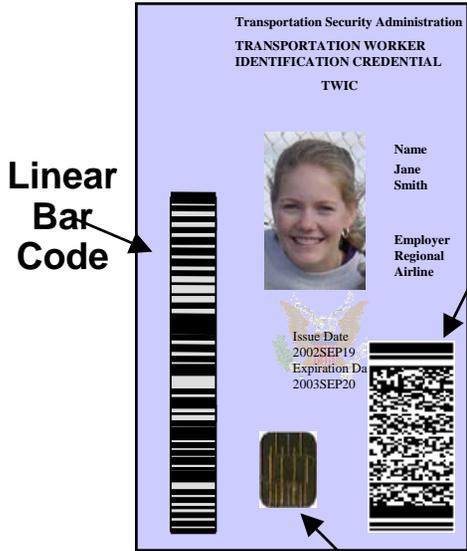
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# Card Architecture

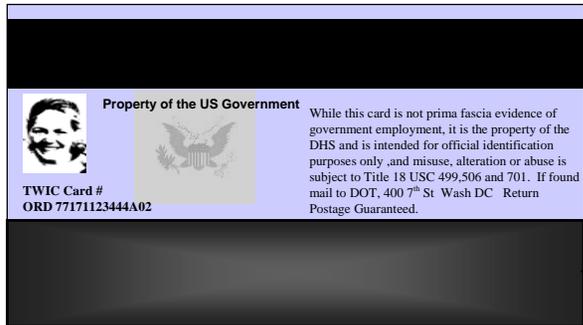


2D Bar Code

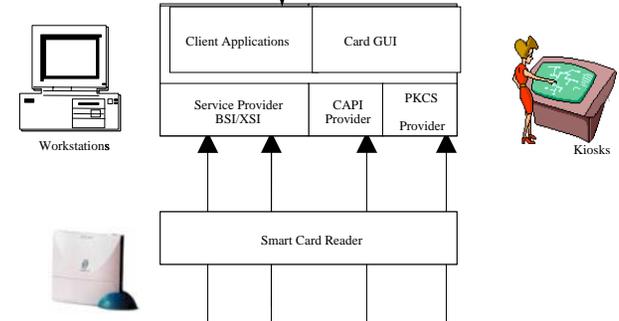
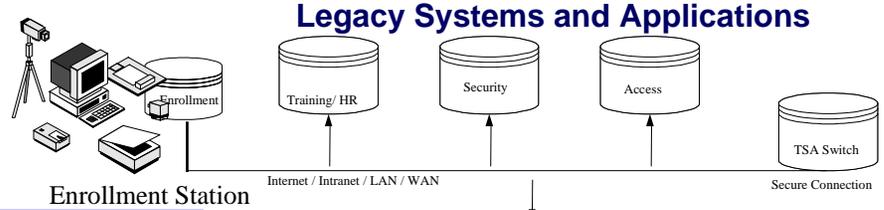
Linear Bar Code

Magnetic Stripe

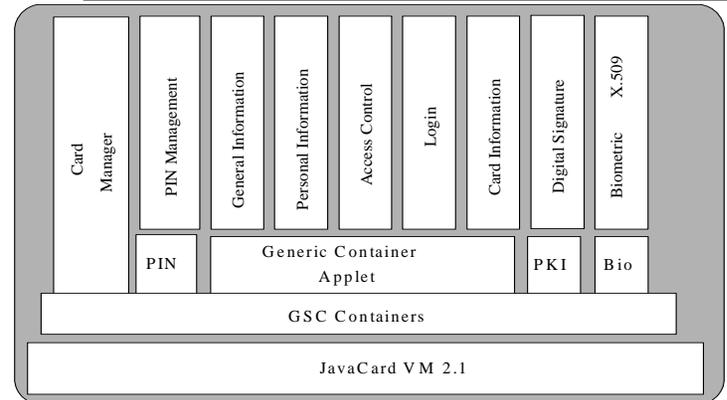
ICC Chip



ISO Standards  
Interoperable via GSC-IS  
FIPS 140 Level 2 Secure  
JAVA 32-64K EEPROM  
Multi-Technology Card  
Multiple Biometrics  
Contact-less

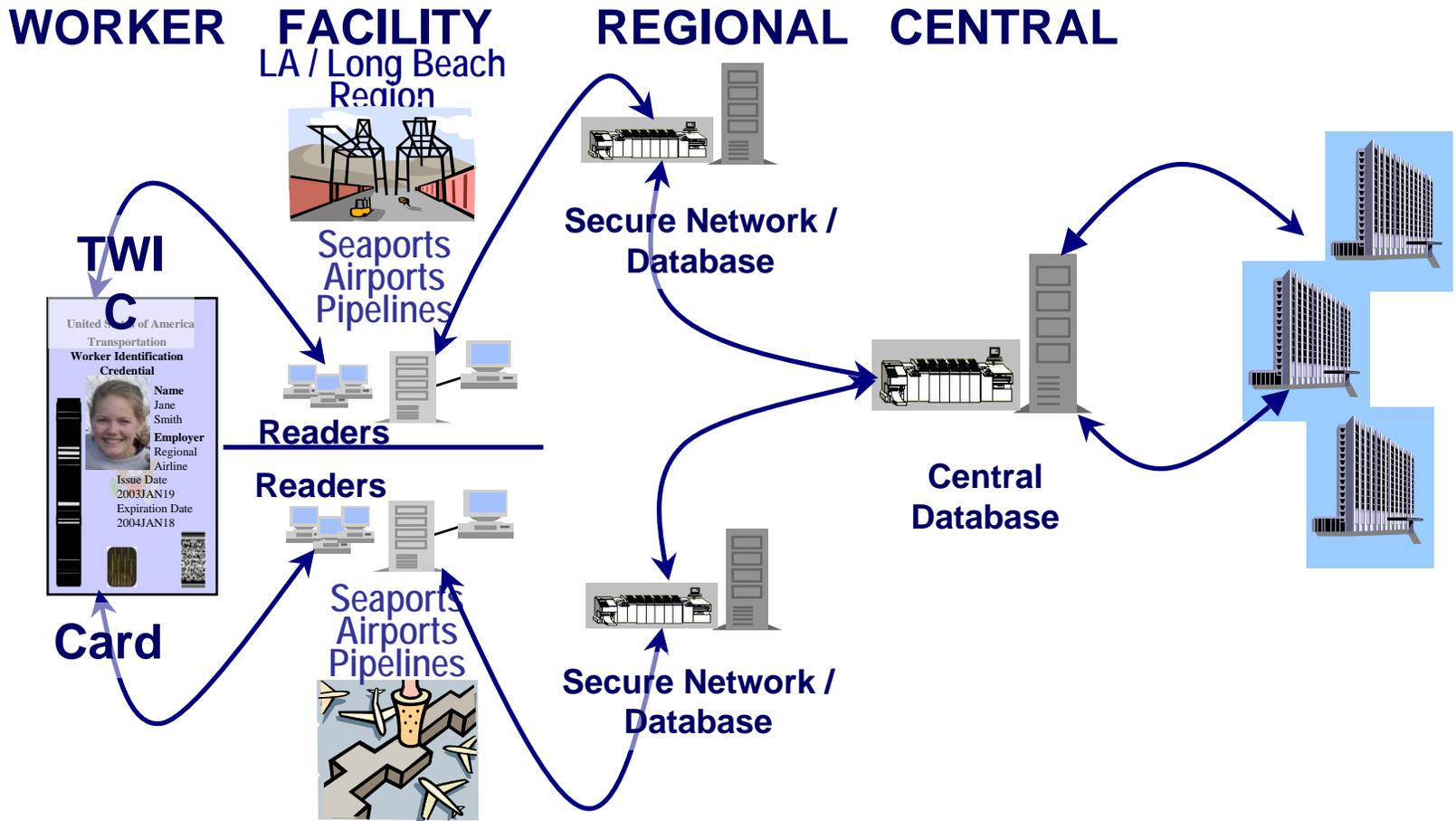


Demographic Data, Digital Photograph  
Biometrics, PKI Certificates  
Clearance Data, Access Authorized  
HR Training Qualifications and Other Data



For (

# SC Interoperability





# FUTURE

- Transition is still fluid .
- Canine Detector Dog Program has been implemented.
- Responsibilities for FPS may increase in the future.
- Today they include GSA and DHS non-GSA properties.
- New resources and systems being considered.



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# OPERATION ROAD WARRIOR: Putting the Brakes on Driver's License Fraud

- You naturally assume the truck driver has been rigorously trained and tested on how to handle a rig and issued a license.
- Until the JTTF (made up of the FBI, the Utah Department of Public Safety, the State Bureau of Investigation, and 10 other state and federal agencies) put a stop to it last month
- Truck drivers could obtain a Utah commercial driver's license without training, road testing, proper written examination, or identification -- creating not only a public safety threat, but a potential terrorism threat as well.



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# Questions?

There are no dumb questions!

Thomas S. Casey V

DHS/BTS/ICE/FPS Hq. (PSS)

1800 F St NW, Rm 2326, Washington DC 20405

(202) 501-1215, Fax: 202 208-1832

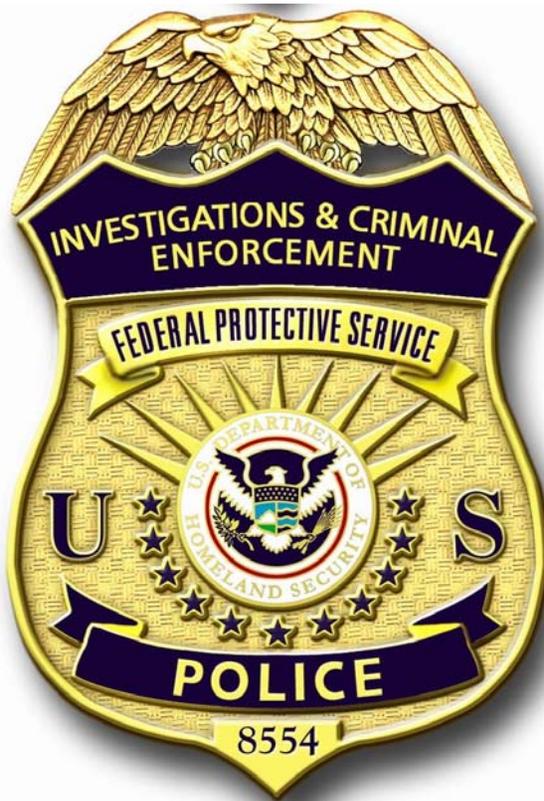
[Thomas.Casey@dhs.gov](mailto:Thomas.Casey@dhs.gov)



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